This is a General University (G.U.) Classroom

**Audio-Visual Assistance & Information:**
519 661-2111 ext. 82222

**Classroom Technology Group** [https://wts.uwo.ca/ctg/index.html](https://wts.uwo.ca/ctg/index.html)
- Information about classroom technologies that are supported by CTG
- User-facing a/v system operation and connectivity
- Issues with classroom a/v equipment
- Classroom computer systems & peripherals (excludes GenLabs)
- Installed microphones, batteries

**UWO Network; Access, User Accounts:**
519 661-2111 ext. 83800

**Western Technology Services** [https://wts.uwo.ca/helpdesk/](https://wts.uwo.ca/helpdesk/)
- Wireless & wired network access; issues; information & assistance
- eLearning applications & instructional resources
- Audience response ‘Clicker’ training & assistance
- GenLab computer systems
- Information Security

**Classroom Conditions:**
519 661-2111 ext. 83304

**Facilities Management** [https://www.uwo.ca/fm/client_services/index.html](https://www.uwo.ca/fm/client_services/index.html)
- Projection screens, whiteboards & chalkboards
- Replacement dry erase markers, chalk, erasers
- Electrical services, lighting & controls
- Room temperature, air quality
- Cleanliness, garbage & recycling