

This is a General University (*G.U.*) Classroom

Audio-Visual Assistance & Information:

519 661-2111 ext. 82222



Classroom Technology Group <https://wts.uwo.ca/ctg/index.html>

- Information about classroom technologies that are supported by CTG
- User-facing a/v system operation and connectivity
- Issues with classroom a/v equipment
- Classroom computer systems & peripherals (excludes GenLabs)
- Installed microphones, batteries

UWO Network; Access, User Accounts:

519 661-2111 ext. 83800



Western Technology Services <https://wts.uwo.ca/helpdesk/>

- Wireless & wired network access; issues; information & assistance
- **eLearning** applications & instructional resources
- Audience response '**Clicker**' training & assistance
- GenLab computer systems
- Information Security

Classroom Conditions:

519 661-2111 ext. 83304



Facilities Management https://www.uwo.ca/fm/client_services/index.html

- Projection screens, whiteboards & chalkboards
- Replacement dry erase markers, chalk, erasers
- Electrical services, lighting & controls
- Room temperature, air quality
- Cleanliness, garbage & recycling